



121 Rockcrest Road
New Hope, TX 75071-4103
Collin County
972-548-2489
www.newhopetx.gov

Hello and welcome to the Town of New Hope.

HELPFUL LINKS CAN BE FOUND AT <https://newhopetx.gov/organization>

A complete list of ordinances can be found here <https://newhopetx.gov/ordinances-resolutions>

Folks that serve the town can be found here <https://newhopetx.gov/organization>.

- Town Council
- Town Staff
- Planning & Zoning Commission
- Event Planning & Coordination Committee
- Media & Communications Committee
- Town Officers

We are always looking for people wanting to get involved in their local community. Please utilize any of the contact options above to find your best fit!

As far as getting settled, here are basic services contact information.

You have only one option for electricity and water providers. They are:

Electricity – Grayson Collin Electric Company 903-482-7100 800-967-5235
<https://www.gcec.net/home>

Water – North Collin Special Utility District 972-837-2331 <https://northcollinsud.com/>

You will have to arrange for trash pickup separately. Approved vendors are

CARDS Dallas, Inc.
P.O. Box 245
Princeton, TX 75407
Phone: 972-734-3333
Website: www.barneswds.com

Bradshaw & Son
1005 W. Houston Street
Anna, TX 75409
Phone: 972-924-3014
Website: None

County Trash Service
P.O. Box 761
Bonham, TX 75418
Phone: 903-583-3610
Website: www.countytrashservicetx.com

ANIMAL CONTROL SERVICES

Animal Control services for the Town of New Hope are provided by All American Dogs and are available by

- calling 972-382-3647
- via email at animalcontrol@newhopetx.gov
- by completing the Animal Control Complaint Form found here <http://www.newhopetx.gov/organization>

Routine service calls will be answered between the hours of 8:00 a.m. and 5:00 p.m., Monday through Friday. Only emergency calls for service will be answered after these hours.

If calling in during or after normal business hours and you do not reach a representative of All American Dogs, please be sure to leave a voice message detailing your issue.

Emergency service calls include the following situations and will be answered 24 hours a day, 7 days a week:

- An injured domestic animal when the owner is not known or present;
- A domestic animal bite to a human when the owner is not known or present;
- Loose livestock in the roadway causing a hazard to motorists; and
- A domestic animal which has or is showing aggressive or dangerous tendencies.

If you are directed to call 9-1-1 for emergency services, please remember to tell the dispatcher that you are located in New Hope and remind them to contact All American Dogs.

The Town of New Hope is on social media at

Facebook

<https://www.facebook.com/townofnewhope>

Nextdoor

https://nextdoor.com/neighborhood/townofnewhope--mckinney--tx/?is=neighbor_profile

Instagram

<https://www.instagram.com/newhopetexas/>

Twitter

<https://twitter.com/newhopetexas>

Our mail is serviced by McKinney TX USPS 550 N Central Expressway 972-569-8578. USPS offers a nifty service called Informed Delivery that generates a daily email with a preview of mail and packages to be delivered that day. You can sign up here <https://www.usps.com/manage/informed-delivery.htm>

Our law enforcement is provided by Collin County Sheriff

<https://www.collincountytx.gov/sheriff/pages/default.aspx> 972-547-5100 or
non-emergency 972-547-5350

Additional community resources are:

Social Security Office

<https://secure.ssa.gov/ICON/ic001.action - officeResults>

Collin County Vehicle Registration

https://www.collincountytx.gov/tax_assessor/vehicles/Pages/vehicles.aspx

Collin County Tax Assessor

https://www.collincountytx.gov/tax_assessor/pages/default.aspx

Collin County Central Appraisal District

<https://www.collincad.org/>

Driver License Information

<https://www.dps.texas.gov/>

Students in New Hope attend schools in McKinney ISD <https://www.mckinneyisd.net/> at

- Webb Elementary
- Scott Johnston Middle School
- McKinney North High School

Collin College <https://www.collin.edu/> is a local four-year college with multiple campuses in Collin County

Voter registration, voting locations and schedules

https://www.collincountytx.gov/elections/voter_registration/Pages/default.aspx

McKinney weather warning sirens can be heard in New Hope. They are tested at noon the first Saturday each month.

There are three local hospitals

Baylor Scott & White Medical Center

<https://www.bswhealth.com/locations/mckinney>

Methodist McKinney Hospital

<https://methodismckinneyhospital.com/>

Medical City of McKinney

<https://medicalcityhealthcare.com/locations/medical-city-mckinney/>

McKinney has an excellent library system <https://www.mckinneytexas.org/116/Library> with multiple branches