

ANIMAL CONTROL SERVICES

Animal Control services for the Town of New Hope are provided by All American Dogs and are available by

- calling **972-382-3647**
- via email at animalcontrol@newhopetx.gov
- by completing the Animal Control Complaint form available on the Town website at <https://newhopetx.gov/organization>

Routine service calls will be answered between the hours of 8:00 a.m. and 5:00 p.m., Monday through Friday. Only emergency calls for service will be answered after these hours. If calling in during or after normal business hours and you do not reach a representative of All American Dogs, please be sure to leave a voice message detailing your issue.

Emergency service calls include the following situations and will be answered 24 hours a day, 7 days a week:

- An injured domestic animal when the owner is not known or present;
- A domestic animal bite to a human when the owner is not known or present;
- Loose livestock in the roadway causing a hazard to motorists; and
- A domestic animal which has or is showing aggressive or dangerous tendencies.

If you are directed to call 9-1-1 for emergency services, please remember to tell the dispatcher that you are located in New Hope and remind them to contact All American Dogs.